

# Managing complexity and accelerating growth with Agentic Al

In an increasingly intricate operational landscape, Agentic AI is the strategic lever for performance improvement, thanks to its ability to act proactively and autonomously coordinate processes that support diverse business needs.

Business processes are becoming increasingly complex and spread across multiple systems, channels, and stakeholders. Data fragmentation makes information harder to access, while many activities remain manual and prone to errors. Agentic AI tackles these challenges by integrating and orchestrating heterogeneous data in real time and automating operational tasks to enhance efficiency and productivity, all while complying with security policies.

## Key trends

60%

of enterprise Al investments will be directed toward autonomous decisionmaking systems by 2027 1/3

of enterprise software applications will include Al agents by 2028

15%

of everyday operational decisions will be made autonomously by Al agents within the next 3 years

THE DISPLAYED DATA REPRESENT OUR PROCESSING OF DATA FROM MULTIPLE SOURCES.

Our Agentic AI offering supports clients on hyperscaler platforms or on Eng's proprietary technology.



**Agent Studio is Eng's** no-code platform for designing, orchestrating, and managing Al agents.

## Agent Studio

Agent Studio enables organizations to adopt Agentic AI easily and securely. It offers maximum flexibility in choosing the deployment environment and LLMs to integrate.

In managed mode, we provide endto-end support to create and manage agents, while in unmanaged mode, clients can develop them on their own.

## Key Features



No-code development and simplified agent orchestration



Interoperability (Agent2Agent and MCP protocols)



Al sovereignty with deployment in Private Cloud/On-Premise and native EngGPT integration



Option to integrate proprietary LLMs or best-of-breed LLMs from the market

## Hyperscalers' Agentic AI Platforms

We offer an end-to-end approach that starts with defining the practical use cases and designing the solution architecture and the systems involved. We build multi-agent systems on the customer's preferred hyperscaler platform, integrating the necessary data sources and LLMs, and deploying everything in the Public Cloud. Our proposition also includes full management and maintenance services, activated according to the customer's needs.

## Agentic Al Use Cases

#### **Event Planner** Optimized planning and dynamic management of corporate

resources to ensure availability and operational efficiency.

## **Service Desk**

End-to-end ticket management, from opening and classification to resolution, to reduce turnaround times and operational workload.

## **Software Development**

Requirements analysis, code generation or review, and integration into DevOps pipelines for fast delivery and highquality code.

## **HR** Assistant

Support in CVs screening, interview scheduling, and onboarding management to make HR processes smoother and more effective.

## Our Approach

of artificial intelligence for **over 30 years**, and today we support clients in managing Generative and Agentic Al projects. We offer services ranging from advisory to the implementation of multi-agent systems, as well as full lifecycle management of agents, with tailored solutions for each industry and a results-driven approach. Our **R&I team** contributes to advancing the group's technological activities, leveraging collaborations at the European level.

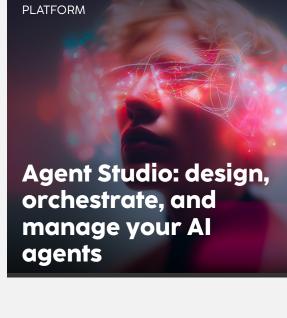
In Eng, we have been investing in and working in the field

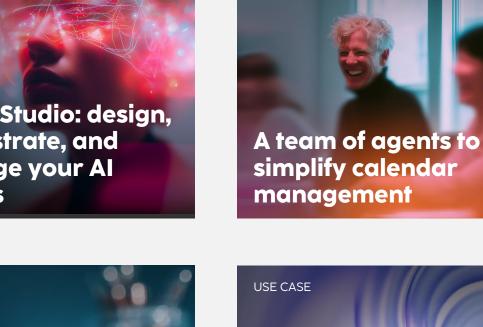
450+

ATAD SIA **ANALYTICS PROFESSIONALS COLLABORATIONS** 

**PARTNERSHIPS** AND ACADEMIC 150+ **CLIENTS** 

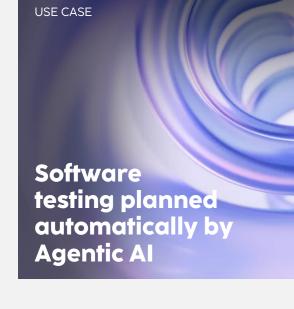
# Our Toolbox





CASE STUDY





@ www.eng.it

**in** Engineering Group