

JENTE

The Cloud platform for the digital transformation of Public Administration.

THE CHALLENGE

Public Administrations must face increasingly complex challenges to improve citizens' quality of life, optimize service efficiency, and ensure transparency. In this context, there is a growing need for integrated solutions that allow to:

- **Simplify and automate processes**
Reduce the time and costs of administrative procedures through digitalization and the use of workflows.
- **Integrate different systems**
Enable communication between the various software already in use within the organization, even if provided by different vendors, to overcome silo-based management.
- **Ensure transparency and control**
Provide effective tools to monitor activities, share information, and make administrative actions clear and accessible to everyone.
- **Engage with citizens and businesses**
Create a simple and direct online communication channel for submitting applications and checking their progress.
- **Gain an overall view**
Have a centralized, real-time view of data to support strategic decisions and evaluate achieved results.

THE SOLUTION

jEnte is the complete solution designed for Public Administration seeking innovation. It is a user-friendly, secure, and customizable software suite, built to manage, monitor, and streamline all organizational processes with the goal of delivering high-quality services to the community. The strength of jEnte lies in its modular and integrated structure, which allows starting with the necessary functionalities and expanding the system over time, safeguarding the initial investment. At the core of the jEnte information system is the Central Information Hub, operating in perfect synergy with the management modules through enabling tools and technologies (AI, BI, Cloud SaaS, GIS) and public services (PagoPA, AppIO, SPID, PND, ANPR/ANEL/ANSC, BDAP, SIOPE+, PDND, Digital Signature).

The Information System: the Central Information Hub and the management modules

The Central Information Hub aggregates all information, ensuring that data is unique and consistent across every area of the organization. It manages the registries of individuals, businesses, and properties, providing a complete and cross-functional view. Additionally, the Hub governs communication with national platforms (such as SPID, PagoPA, ANPR) and other external systems, keeping the entire solution aligned with technological and regulatory standards.

The management modules are self-contained application modules that meet the needs of operational areas. Each module has its own database which, thanks to its connection with the Hub, shares information and communicates with all others, ensuring full coverage of all sectors (e.g., Registry, Taxes, Building), overcoming office silos and creating a truly integrated system.

This approach enables workflow automation, document dematerialization, and effective interaction between different areas, while preserving the operational independence of each sector.



ADVANTAGES

+ **Real integration**

Overcomes the logic of information “silos,” creating a system where data flows automatically and consistently across different offices.

+ **Efficiency and automation**

Simplifies administrative procedures through digital workflows, reducing time and errors, also thanks to the use of Artificial Intelligence.

+ **Strategic vision**

Provides aggregated data and reports for complex analyses, offering management a powerful tool for performance control and decision-making support.

+ **Openness and flexibility**

A modular solution that grows with the organization and easily integrates with external systems, safeguarding existing technology investments.

+ **Transparency and online services**

and tracking applications online, in compliance with transparency regulations, also thanks to virtual assistants that guide users throughout the process.

The solution is available on the ACN marketplace and can be delivered in SaaS (Software as a Service) mode on qualified platforms or, alternatively, on-premises on the Administration's infrastructure.



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