



Letter to Stakeholders

by Aldo Bisio

Dear Stakeholders,

In a scenario marked by economic and geopolitical instability, technological innovation represents one of the few elements of continuity, and offers new levers to make economic and social systems more capable of adapting and reacting to changes. Artificial intelligence, which two years ago was perceived as a promising future, is now redefining entire sectors. This acceleration brings extraordinary opportunities and unprecedented responsibilities: **the challenge is to govern their adoption in a conscious, sustainable way that generates real value.**

In a country that has made technological transition a national priority, **the Engineering Group designs and manages the digital platforms that enable the transformation** of public administrations, financial institutions utilities, healthcare, manufacturing, with the responsibility of making this transformation efficient and secure. **For us, sustainability is closely integrated into business, the method by which we operate for our customers, for our people, for the country.**

This is the first Sustainability Report that I present as CEO of Engineering. It testifies to the continuity of a vision built over time but also to a concrete consolidation. After three years of implementation in all Group companies, our sustainability governance is fully mature. Processes are integrated into the decision-making chain, KPIs measurable, and tangible results.

One of the most relevant issues today is the intersection of AI and sustainability. Large generalist language models consume extraordinary computational resources. Training a single LLM can require the energy equivalent of hundreds of homes for a year. Multiplied by thousands of organizations, the impact on sustainability becomes disruptive. **With our proprietary LLM EngGPT 2.0, we have developed an open and efficient artificial intelligence model,** a modular system, which can be specialized for specific domains, which maximizes performance while minimizing consumption with more intelligence.

Engineering's AI enables our customers to manage their operations in a more sustainable way. Public administrations automate processes by reducing time and resources, energy utilities optimize distribution, predict consumption, reduce losses, water networks identify anomalies before they become emergencies. **AI becomes a strategic lever for the systemic sustainability of the country.**

The same logic guides our infrastructure investments. In addition to the Pont-Saint-Martin Data Center, which has seen excellent performance from an energy point of view in recent years, the Turin data center has also reduced electricity consumption by 37% compared to 2024, bringing the PUE from 2.49 to 1.89. Targeted interventions (new high-efficiency uninterruptible power supply and complete reprogramming of air conditioning systems) have generated measurable environmental and economic ROI.

But improving efficiency is not enough. In 2025, we also strengthened our governance by introducing the Compliance & Data Protection function, which centralizes regulatory compliance for the entire Group in the year of the entry into force of the European AI Act and the continuous strengthening of privacy and cybersecurity.



Questo metodo ha trovato importanti validazioni esterne. Nel 2025 abbiamo ottenuto la medaglia Platinum di EcoVadis, che ci posiziona tra l'1% delle imprese meglio valutate a livello globale per le performance di sostenibilità. Abbiamo consolidato la trasparenza delle performance ambientali mantenendo lo score "B" di CDP Climate Change e ottenuto la certificazione Top Employer Italia, confermata anche per il 2026. Validazioni di un approccio credibile, misurabile e comparabile con i migliori standard internazionali.

Guardiamo al futuro consapevoli del ruolo che ricopriamo come infrastruttura digitale del Paese. **Le decisioni che adottiamo in materia di governance, innovazione ed efficienza operativa contribuiscono alla trasformazione di settori chiave per il sistema economico e sociale.** La sostenibilità rappresenta il quadro entro cui orientiamo queste decisioni, con l'obiettivo di generare valore duraturo e misurabile per tutti gli stakeholder - azionisti, dipendenti, clienti, comunità. Questo Bilancio ne restituisce i risultati e racconta il percorso attraverso cui continuiamo a evolvere il nostro modello di sviluppo.

Aldo Bisio
CEO di Engineering